PROCESSRUNNER 2.0

The OpenText MBPM Test Plan generator and Load Testing solution

FREQUENTLY ASKED QUESTIONS

CONTACTS

Technical Contact

Paul York

Technical Director

paul.york@processtrack.com

Services Contact

Richard Stewart

Managing Director

richard.stewart@processtrack.com

ProcessTrack Limited

HMS President (1916),

Victoria Embankment,

London.

EC4Y 0HJ

United Kingdom

Phone: 0845 057 3471

How can ProcessRunner help with testing?

ProcessRunner tests all actions in a process, providing an immediate analysis of performance and the effects of high volumes of actions. This ensures processes will still work correctly when large numbers of folders are in the system, even after many months or years. ProcessRunner can also be used to get folders to the right stage with the required data, allowing further user interface testing.

How can ProcessRunner help with development?

When developing large or complex processes, it can time consuming for developers to get folders to the correct part of the process. ProcessRunner automates this repetitive task, with one click creating and moving anything up to a thousand folders.

How can ProcessRunner help with user training?

At the start of each training course it is important to have your systems in a known state, with folders in the right place in the process to cover all training scenarios. ProcessRunner can be set up in advance and run whenever this known state needs reproducing. ProcessRunner also helps by standing in for users or roles absent from the training course.

Can ProcessRunner test client-side scripts?

ProcessRunner tests all server-side operations but cannot run client-side scripts. However, if there are any areas that require particular client-side testing, ProcessRunner can deliver the correct test cases to the necessary parts of the process as many times as required. Manual tests can then be carried out.

If I use ProcessRunner do I still need to test manually?

ProcessRunner helps with testing, but manual intervention is required to ensure the user interface works as expected. ProcessRunner makes it easy to see where the test folders are and what actions were taken. It allows access to both error and performance reports and individual folders can then be opened to make additional checks.

Does ProcessRunner work in a multi-engine environment?

The current version of ProcessRunner only runs against one Metastorm engine within a BPM environment at any one time. All actions taken by ProcessRunner are carried out on that engine and load testing should be adjusted accordingly. Multi-engine processing is planned for a future version.

Does ProcessRunner cause additional load on the Metastorm engine?

No, ProcessRunner could be installed on a separate machine and directed at a Metastorm engine. It requires access to the Metastorm database but this overhead is minimal. ProcessRunner has been designed to operate as efficiently as possible and highlights performance issues or errors within your process clearly and simply.

Can I test grids using ProcessRunner?

It is not possible to test the client-side operation of grids but ProcessRunner can populate records in a non-editable grid by populating fields and clicking buttons on a form as many times as necessary.

Can ProcessRunner test sub procedures and related processes?

Yes. ProcessRunner can record which processes are 'child' processes and manage the interaction between parent and child folders.

Can ProcessRunner validate the outcome of a process?

Yes. ProcessRunner tests can include input data and expected data values that are validated at the end of the test. Tests will only pass if all data is validated.

Which MBPM versions and databases are supported?

ProcessRunner is compatible with OpenText MBPM versions 7.5, 7.6, 9.0, 9.1 and 9.2 and their supported versions of Microsoft SQL Server.

For more information please visit www.processtrack.com

MBPM is a registered trademark of OpenText Corp.

ProcessTrack Ltd is an OpenText Partner and a provider of software, consultancy and application support.

For all image credits see www.processtrack.com/images.html